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2025 E Street, NW  
Washington, DC 20006  
1-800-HELP-NOW  
www.redcross.org

February 5, 2010

Citizens Financial Bank  
Citizens Financial Bank  
707 Ridge Rd  
Munster, IN 46321-1611



Dear Citizens Financial Bank,

In the aftermath of a series of catastrophic earthquakes and the following aftershocks that struck Haiti, the American Red Cross stands with our Red Cross and Red Crescent partners around the globe to put your donation to work.

With your timely contribution of \$1665.00 on January 29, 2010, we are helping to provide critical assistance to thousands of survivors in Haiti. Almost immediately following the earthquakes, the American Red Cross released financial assistance, highly-trained staff and supplies such as, hygiene kits, blankets and water containers, to support this massive humanitarian relief operation. More than 500 Red Cross and Red Crescent workers from around the world, including 100 from the American Red Cross, are in Haiti distributing food and water, and providing shelter and basic medical aid.

To address growing needs, we are working in close coordination with humanitarian organizations on the ground and our local Red Cross partner, the Haitian National Red Cross Society. For victims of this devastating disaster, our work is the hope for tomorrow. This is a result of generous gifts from donors like you.

The American Red Cross stands ready to provide further assistance for those affected by this disaster in Haiti and we are grateful to have your support that brings hope and comfort to those affected by these devastating earthquakes. As the response evolves, please visit [www.redcross.org](http://www.redcross.org) or call 1-800-797-8022 to learn more about your gift at work. Once again, thank you for your compassionate support of the American Red Cross.

Sincerely,

Lauri Rhinehart  
Vice President, Development Operations  
American Red Cross

P.S. I know this letter is reaching you late, and I hope the delay has not been an inconvenience. Because of the tremendous outpouring of generosity from the American public in response to the earthquake in Haiti, we are delayed in processing and acknowledging donations.

*This letter serves as the tax receipt for your gift. Under the United States Internal Revenue Code, The American Red Cross is eligible to receive tax-deductible charitable contributions. Please see Internal Revenue Service Publications 526 and 1771 for official Federal government information on charitable contributions. Our tax identification number is 53-0196605. For reference purposes, you did not receive anything of value from the Red Cross in return for this donation. If you have any questions about your donation, please call 1-800-797-8022.*